

HYATT ENVIRONMENTAL DATA SUMMARY

Greenhouse Gas Emissions (Metric Tons CO ₂ e)	2021	2020	2019
Scope 1 and Scope 2 (location-based)	1,569,951	1,291,934	1,855,904
Scope 1 and Scope 2 (market-based)	1,563,315	1,286,399	1,836,395
Scope 1	286,138	220,251	321,625
Scope 2 (location-based)	1,283,813	1,071,683	1,534,279
Scope 2 (market-based)	1,277,177	1,066,148	1,514,770
Scope 3 (franchised)	510,222	363,576	478,515

Greenhouse Gas Emissions Intensity (Metric Tons CO ₂ e per Square Meter)	2021	2020	2019
Scope 1 and Scope 2 (location-based)	0.097	0.081	0.122
Scope 1 and Scope 2 (market-based)	0.097	0.081	0.121
Scope 3 (franchised)	0.081	0.063	0.09

Energy (Million Megajoules)	2021	2020	2019
Managed*	16,059	13,018	17,990
Franchised	5,904	4,119	5,164

Energy Intensity (Megajoules per Square Meter)	2021	2020	2019
Managed*	991	816	1,188
Franchised	935	716	N/A

Water (Cubic Meters)	2021	2020	2019
Managed*	31,206,103	24,440,543	37,907,079
Franchised	13,136,974	7,668,152	N/A

Water Intensity (Cubic Meters per Square Meter)	2021	2020	2019
Managed*	1.917	1.514	2.452
Franchised	2.097	1.342	N/A

Footnotes:

- Refer to [Hyatt.com/WorldofCare](https://www.hyatt.com/WorldofCare) for information regarding environmental sustainability at Hyatt.
- Data are based on reported information from hotels. Performance is impacted by, among other things, resource management and efficiency upgrades, occupancy, weather, and in some cases, shifting certain operations, such as laundry, to outside vendors.
- Greenhouse gas emissions change as a result of energy consumption, energy types, renewable energy, and updates in emission factors.
- Hotels with extensive food and beverage services or other amenities, as well as higher end properties typically consume higher levels of energy, water, GHG, and waste per square meter. Hyatt's managed and franchised businesses primarily represent Luxury, Upper-Upscale, Upscale, and All Inclusive hotel types as defined by Smith Travel Research.
- The abnormal reduction in the 2020 data is a result of temporary suspension of operations at hotels and reduced occupancy due to the COVID-19 pandemic. Some of these impacts continued into 2021; however, 2021 environmental metrics increased compared to 2020 as business recovered.
- Information that corresponds to the Sustainable Accounting Standards Board (SASB) Hotels & Lodging Standard are marked with an *.
- Industry guidance on preparing and reporting waste metrics was published in late 2021. Hyatt plans to include waste metrics that follow this guidance in future reports.
- In November 2021 Hyatt acquired Apple Leisure Group. This report does not include these hotels. Hyatt plans to include these new properties in future reports.